



# Natural Gas Matters

IDEAS AND INSIGHTS FROM YOUR NATURAL GAS SERVICE PROVIDER



**OKLAHOMA  
NATURAL GAS**

A DIVISION OF ONEOK

## Natural Gas – The Fuel for Your Entire Home

**D**id you know that natural gas can be used in almost every room of your home? It's true. This clean, efficient fuel can supply energy to many household appliances you use every day.

**In the Kitchen:** The blue flame coming from the burner of your natural gas range not only cooks better, but it's also the smarter choice for energy savings. A natural gas range will cook two meals with the same amount of energy it takes to cook one using an electric range.\*

**In the Living Room:** When the weather gets colder, no one can resist the coziness of a warm fireplace. Natural gas fireplaces are efficient and easy to use, and they provide all the warmth, comfort and ambiance of a traditional fireplace. Natural gas fireplaces light quickly, so you can start enjoying the comfort sooner.

**In the Laundry Room:** Nothing quite compares with the feeling of soft, warm clothes fresh out of the dryer. With a natural gas clothes dryer, your clothes will dry faster – and at half the cost! Natural gas dryers have faster cycle times than electric dryers, and they handle two loads of laundry for the same cost as drying one load in an electric dryer.\*

**In the Bathroom:** Ready for a hot shower? The average household can save approximately \$200 a year on its energy bill by replacing an electric water heater with a natural gas water heater.\*

**Throughout Your Entire Home:** A natural gas furnace can heat your home faster and more efficiently. Air from a natural gas furnace is up to 25 degrees warmer when it comes through the vent than air from an electric heat pump.\*

From room to room, natural gas is the best fuel choice for your everyday needs. You can find more ways natural gas can be used in your home by exploring our Virtual Energy House under the "Save Energy & Money" tab at [www.oklahomanaturalgas.com](http://www.oklahomanaturalgas.com).

\*Source: Council for Responsible Energy

## Natural Gas Appliance Rebates



Learn more about our Energy-Efficiency Program. Oklahoma Natural Gas offers rebates for installing qualifying natural gas appliances and for heating system check-ups. Save money on natural gas dryers, water heaters, home-heating systems and more, and enjoy extra money in your pocket every month with energy-efficient natural gas appliances.

**Check out our rebates at**  
[www.oklahomanaturalgas.com](http://www.oklahomanaturalgas.com).

## Your Rights

Oklahoma Natural Gas Company conducts business under rules established by the Oklahoma Corporation Commission. Under those rules, if you have been notified that your service will be discontinued for nonpayment, you have specific rights. They include:

- > **Deferred Payment Agreement** – If you can't pay your bill in full, a Deferred Payment Agreement allows you to pay over an extended period of time, as long as the payments are made as agreed.
- > **Financial Aid Assistance Delay** – If you notify Oklahoma Natural Gas that you have applied for and are awaiting financial assistance from a federal, state or local social service agency, you may qualify for a 20-day delay before service is disconnected. Verification from the involved agency is required.
- > **Financial Assistance Agencies** – Upon request, Oklahoma Natural Gas will provide a list of government or social service agencies that may be able to assist eligible customers with paying their natural gas bills.
- > **Life-Threatening Situation** – If you or another permanent member of your household is dependent upon natural gas-operated equipment that is prescribed by a physician and needed to sustain life, you may request a 30-day Medical Certificate. This certificate must be issued by a licensed medical or osteopathic doctor. This is intended to provide additional time to pay the bill, enter into a deferred payment agreement or make other arrangements for the person named in the certificate.
- > **Senior Citizens and Consumers with Disabilities** – Senior citizens and consumers with disabilities who have notified Oklahoma Natural Gas and completed and returned an authorization form will be eligible for the Commission Notification Procedure before their service may be disconnected.
- > **Limitations** – Oklahoma Natural Gas may not disconnect service if the temperature is below freezing or the low temperature is forecast to be 20 degrees Fahrenheit or below. Service may not be disconnected within the last two hours of the business day, after noon on Fridays or on weekends or holidays.
- > **Payment Locations** – Oklahoma Natural Gas can provide a list of locations in your area where you may pay your bill. You may also access the list online at [www.oklahomanaturalgas.com](http://www.oklahomanaturalgas.com).
- > **Average Payment Plan** – This plan is based on a 12-month rolling average of your bills. This program makes the amount you pay more predictable.
- > **Oklahoma Corporation Commission** – If, after contacting Oklahoma Natural Gas, your issues have not been resolved, you may contact the Consumer Services Division of the Oklahoma Corporation Commission for further assistance.

Oklahoma Corporation Commission  
Consumer Services Division  
2101 N. Lincoln Blvd., Suite 580-W  
Oklahoma City, OK 73105  
1-800-522-8154  
(Oklahoma City residents may call 1-405-521-2331)

440 S. Houston, Suite 114  
Tulsa, OK 74127  
1-866-814-7617  
(Tulsa residents may call 1-918-581-2869)

## Corn Casserole



### Ingredients:

2 cans (16 oz. each) shoepeg corn, drained  
1 jar (2 oz.) pimentos, chopped  
2 medium jalapeno peppers, chopped (optional)  
1 package (8 oz.) low-fat cream cheese, softened  
4 tbsp. butter, melted

Amount per serving (approximately 1 cup)  
Calories: 213; Fat: 12 g.; Sodium: 348 mg.;  
Carbohydrates: 21 g.; Protein: 6 g.

### Directions:

Combine corn, pimentos and peppers in 1-½ quart casserole dish. Mix cream cheese and butter, spread over vegetables. Bake covered at 350 degrees in a natural gas oven for 25 minutes. Uncover, bake an additional 5 minutes.

Serves 6-8 people.



Register your account online to make payments, view account history, manage billing options and more. Here's how:



1. Log on to [www.oklahomanaturalgas.com](http://www.oklahomanaturalgas.com).
2. Click the "Register Today!" button in the upper right corner.
3. Enter your information.