



Natural Gas Matters

IDEAS AND INSIGHTS FROM YOUR NATURAL GAS SERVICE PROVIDER



Fuel Your Home with Natural Gas

From room to room, natural gas is the most cost- and energy-efficient fuel choice for your home. Here are a few reasons why:



IN THE KITCHEN: Cooking with natural gas not only helps you make a better meal, but it's also the smarter choice for energy savings. A natural gas range will cook two meals for about the same cost of cooking one using an electric range.

IN THE BATHROOM: Ready for a hot shower? The average household can save approximately \$200 a year on its energy bills by replacing an electric water heater with a gas water heater.

IN THE LAUNDRY ROOM: With a gas clothes dryer, your clothes will dry faster – and at half the cost! Natural gas dryers have faster cycle times than electric dryers, and they handle two loads of laundry for the same cost as drying one load in an electric dryer.

IN THE LIVING ROOM: When it's chilly outside, what's better than snuggling up in front of a warm fireplace? Natural gas fireplaces are efficient and easy to use, and they provide all the warmth, comfort and ambiance of a traditional fireplace. Plus, natural gas fireplaces light quickly, so you can start enjoying the comfort of your fireplace sooner.

THROUGHOUT YOUR ENTIRE HOME: A natural gas furnace can heat your home faster and more efficiently. Air from a gas furnace is up to 25 degrees warmer when it comes through the vent than air from an electric heat pump.



From room to room, natural gas is the best fuel choice for your everyday needs. You can find more ways gas can be used in your home by exploring our Virtual Energy House under the "Save Energy & Money" tab at www.oklahomanaturalgas.com.

Source: American Gas Association

Your Rights

Oklahoma Natural Gas Company conducts business under rules established by the Oklahoma Corporation Commission. Under those rules, if you have been notified that your service will be discontinued for nonpayment, you have specific rights. They include:

DEFERRED PAYMENT AGREEMENT – If you can't pay your bill in full, a Deferred Payment Agreement allows you to pay over an extended period of time, as long as the payments are made as agreed.

FINANCIAL AID ASSISTANCE DELAY – If you notify Oklahoma Natural Gas that you have applied for and are awaiting financial assistance from a federal, state or local social service agency, you may qualify for a 20-day delay before service is disconnected. Verification from the involved agency is required.

FINANCIAL ASSISTANCE AGENCIES – Upon request, Oklahoma Natural Gas will provide a list of government or social service agencies that may be able to assist eligible customers with paying their bills.

LIFE-THREATENING SITUATION – If you or another permanent member of your household is dependent upon natural gas-operated equipment that is prescribed by a physician and needed to sustain life, you may request a 30-day medical certificate. This certificate must be issued by a licensed medical or osteopathic doctor. This is intended to provide additional time to pay the bill, enter into a deferred payment agreement or make other arrangements for the person named in the certificate.

SENIOR CITIZENS AND CONSUMERS WITH DISABILITIES – Senior citizens and consumers with disabilities who have notified Oklahoma Natural Gas and completed and returned an authorization form will be eligible for the Commission Notification Procedure before their service may be disconnected.

LIMITATIONS – Oklahoma Natural Gas may not disconnect service if the temperature is below freezing or the low temperature is forecast to be 20 degrees Fahrenheit or below. Service may not be disconnected within the last two hours of the business day, after noon on Fridays or on weekends or holidays.

PAYMENT LOCATIONS – Oklahoma Natural Gas can provide a list of locations in your area where you may pay your bill. You may also access the list at www.oklahomanaturalgas.com.

AVERAGE PAYMENT PLAN – This plan is based on a 12-month rolling average of your bills, which makes the amount you pay more predictable.

OKLAHOMA CORPORATION COMMISSION – If, after contacting Oklahoma Natural Gas, your issues have not been resolved, you may contact the Consumer Services Division of the Oklahoma Corporation Commission for further assistance.

Oklahoma Corporation Commission Consumer Services Division:

2101 N. Lincoln Blvd., Suite 580-W
Oklahoma City, OK 73105
1-800-522-8154
(Oklahoma City residents may
call 1-405-521-2331)

440 S. Houston, Suite 114
Tulsa, OK 74127
1-866-814-7617
(Tulsa residents may
call 1-918-581-2869)



Ginger Pumpkin Chiffon Pie

Ingredients:

Nonstick cooking spray
¼ cup fine gingersnap crumbs
(about 6 gingersnaps)
½ cup sugar, divided
1 cup evaporated skim milk, divided
1 envelope unflavored gelatin
1 ¼ tsp ground ginger
1 large egg yolk
1 can (1 lb.) solid-pack pumpkin
3 large egg whites
¼ tsp cream of tartar

Directions:

1. Prepare a 9-inch pie pan with cooking spray. Pour the gingersnap crumbs into the pan and tilt pan to cover the bottom and sides. Refrigerate.
2. In a small saucepan, combine ¼ cup of sugar, ¼ cup of milk, gelatin and ginger; allow gelatin to soften for 5 minutes. Place saucepan over a low gas flame, stir mixture constantly for 5 to 6 minutes until gelatin and sugar are dissolved. Remove from heat.
3. In a small bowl, combine egg yolk and remaining milk; slowly whisk in the gelatin mixture. Return mixture to saucepan and stir over a low flame 2 to 3 minutes or until slightly thickened. Do not boil or mixture will curdle.
4. In a large bowl, combine gelatin mixture and pumpkin. Cover and refrigerate 30 minutes, stirring occasionally, until the mixture holds its shape when dropped from a spoon.
5. Beat egg whites and cream of tartar in a large bowl at medium speed until foamy. Slowly add the remaining sugar and beat at high speed until soft peaks are formed and hold their shape.
6. With a rubber spatula, fold the egg whites into the pumpkin mixture and spoon into the prepared pie pan. Refrigerate at least 8 hours before serving. Serves 8.

Amount per serving: Calories: 133; Fat: 2 g.; Carbohydrates: 25 g.; Protein: 6g.; Fiber: 1 g.