

MATTERS

A BETTER TOMORROW STARTS TODAY

GIVING BACK TO OUR COMMUNITIES

Making a Difference for a Better Tomorrow



Oklahoma Natural Gas is a division of ONE Gas, one of the largest natural gas distribution companies in the United States with more than 3,600 employees in Oklahoma, Kansas and Texas. Our mission is to deliver natural gas for a better tomorrow, and we do that every day for more than 2.2 million customers in communities throughout our service areas. But we believe that serving our customers goes beyond providing natural gas service. That's why our employees are committed to strengthening our communities through charitable giving and volunteerism.

Our employees are part of a service-oriented culture that emphasizes caring for others. Last year, ONE Gas employees volunteered more than **8,700 hours** in local communities. Here in Oklahoma, volunteers gave generously of their free time to support organizations like Special Olympics, Habitat for Humanity, Boys & Girls Clubs and more. But their generosity doesn't end there.

In 2018, ONE Gas employees and retirees pledged more than \$768,000 to the United Way. With ONE Gas matching every dollar, that's more than \$1,500,000 that will reach organizations served by the United Way in our communities. This is in addition to the fundraisers, holiday gift drives, clothing collections and more that employees take upon themselves to host throughout the year.

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As a company that holds service as a core value, we believe that a better tomorrow can start today.

NATURAL GAS MATTERS

ULY 2019

NEED UPDATES ON YOUR ACCOUNT? WE'LL TEXT YOU!

Oklahoma Natural Gas is excited to offer customers a new option for even more convenience in customer service. You can now receive text or email messages with helpful reminders about your account!

You can receive alerts reminding when your bill is due, confirming payment and notifying you of general account updates. Adjust your message preferences by logging into your online account and selecting "Make Changes to my Account."

Log in to your account at www.OklahomaNaturalGas.com today to select and opt in to any alerts you find useful.

RATE PLAN REMINDER

Oklahoma Natural Gas offers rate plan options A and B for residential and certain nonresidential customers:

Plan A includes a lower monthly service charge coupled with a delivery fee based on the amount of Dekatherms* consumed and is designed for:

- Residential customers with less than 50 Dekatherms of natural gas usage per year.
- Nonresidential customers with less than 40 Dekatherms of natural gas usage per year.

Plan B includes a higher monthly service charge but does not include a delivery fee and is designed for:

- Residential customers with 50 Dekatherms of natural gas usage or more a year.
- Nonresidential customers with 40 Dekatherms or more of natural gas usage per year but less than 150 Dekatherms per year.

As a Plan A or B customer, you have the option to select the plan that you believe will best suit your needs. These plans include a monthly service charge and only affect what Oklahoma Natural Gas charges you for service and the delivery of natural gas.

The cost of fuel – the natural gas you consume – is separate and is based on the amount Oklahoma Natural Gas paid to buy the gas on your behalf. The company makes no profit on the cost-of-fuel component of your bill.

Large commercial and industrial customers also have rates designed for their usage:

- For usage from 150 Dekatherms but less than 5,000 Dekatherms per year.
- For usage from 5,000 Dekatherms but less than or equal to 30,000 Dekatherms per year.

Confirm that you are on the right plan. Details about all rate plans (including specific service and delivery charges) are available in the Rate Information and Tariffs section at www.OklahomaNaturalGas.com.

*A Dekatherm (Dth) is a measure of energy content. One Dekatherm is the approximate energy content of 1,000 cubic feet of natural gas.

Cooking with Natural Gas Recipe of the Month

GRILLED BACON JALAPENO WRAPS

Ingredients:

- 6 fresh jalapeno peppers, halved lengthwise and seeded
- 1 (8 ounce) package cream cheese
- 12 slices bacon

Directions:

- 1. Preheat your natural gas grill for high heat.
- **2.** Spread cream cheese to fill jalapeno halves. Wrap with bacon. Secure with a toothpick.
- **3.** Place on the grill, and cook until bacon is crispy about 5 minutes per side.

