

NATURAL GAS

Newsletter



USE YOUR SENSES TO DETECT NATURAL GAS

Oklahoma Natural Gas maintains our pipelines through regular inspections and monitoring using a variety of technology and equipment so we can deliver safe, reliable and clean natural gas to your home and business. Did you know that you also have a set of tools that can help keep our system safe? These tools aren't fancy gadgets or complicated machines – they are your eyes, ears and nose! And they can help recognize the signs of a potential natural gas leak. Here's how:

LOOK

If you see unexplained dry or dead vegetation, blowing dirt or bubbling puddles in your yard or around your meter, this may indicate a potential natural gas leak.

LISTEN

Do you hear a hissing or roaring sound near a pipeline? This could be an indication of a possible leak.

SMELL

An additive called mercaptan is used to give natural gas its distinct rotten-egg smell. A strong odor could be a warning sign of a possible leak.

If you suspect a natural gas leak, leave the area immediately and avoid doing anything that might create a spark, such as flipping a light switch, using a phone or opening your garage door. Warn others to stay away. Once you're in a safe area, call 911 and Oklahoma Natural Gas at 800-458-4251. For more information about natural gas safety, visit OklahomaNaturalGas.com.



DETECTING CARBON MONOXIDE

Carbon monoxide is a gas that is created when fuel does not burn completely – it can make you sick and, under some circumstances, may be deadly.

Sources may include improperly vented or malfunctioning appliances, auto exhaust and blocked chimney flues.

Carbon monoxide is odorless, colorless and tasteless, making it more difficult to detect. There are some potential signs of carbon monoxide to look out for, including:

- A yellow flame instead of a blue flame on appliance burners;
- Black soot around vents, flues, furnace filters, burners or appliance access openings; and
- Headache, dizziness, ringing in the ears, fatigue, increased perspiration, nausea, weakness and vomiting.

If you suspect the presence of carbon monoxide in your home or business, leave immediately and call 911. For more carbon monoxide safety tips, visit

OklahomaNaturalGas.com/carbonmonoxide.





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Temperature Adjustment Helps Stabilize Bills

Did you know that your natural gas bill is adjusted to reflect normal weather conditions from November through April each year? Our temperature adjustment clause modifies a portion of your bill to reflect normal weather conditions during the heating season to help stabilize your bill from year to year.

In simple terms, your bill is adjusted down when the weather is colder than normal and up when the weather is warmer than normal. Because temperatures vary from month to month, the adjustment on your bill may be different each month.

You automatically receive the temperature adjustment on your monthly bills from November through April; however,

if you would like to opt out of the temperature adjustment billing process, you may email customerhelp@oklahomanaturalgas.com or send a written request to:

Temperature Adjustment Opt Out
Oklahoma Natural Gas
P.O. Box 401
Oklahoma City, OK 73101-0401

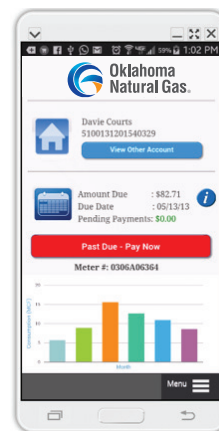
Include your Oklahoma Natural Gas account number, the name on the account, the service address and a daytime phone number. You may opt out at any time during the heating season. If you elect to opt out, you will not be able to re-enroll until the next heating season.

Download Our App Today

Did you know we had an app? You can pay bills, view your payment history and more from the convenience of your smartphone with the Oklahoma Natural Gas mobile app. The app is available in both Apple® and Android® app stores by searching for “Oklahoma Natural Gas.”

Make sure you're using the newest version of the app by checking for updates in the app store.

You must have an Oklahoma Natural Gas online account to gain account access using the mobile app. You may register through the app or online at OklahomaNaturalGas.com.



#CookingWithGas
Recipe of the Month



CHILI LIME CHICKEN SKEWERS



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- 3 tablespoons olive oil
- 1½ tablespoons red wine vinegar
- 1 lime, juiced
- 1 teaspoon chili powder
- ½ teaspoon paprika
- ½ teaspoon onion powder
- ½ teaspoon garlic powder
- 1 pinch cayenne pepper, salt and freshly ground black pepper to taste
- 1 pound boneless, skinless chicken breasts – cut into 1 1/2 inch pieces

1. In a small bowl, whisk together the olive oil, vinegar and lime juice. Season with chili powder, paprika, onion powder, garlic powder, cayenne pepper, salt and black pepper. Place the chicken in a shallow baking dish with the sauce, and stir to coat. Cover, and marinate in the refrigerator for at least 1 hour.
2. Preheat your natural gas grill for medium-high heat. Lightly oil the grill grate.
3. Thread chicken onto skewers. Grill skewers for 10 to 15 minutes, or until the chicken juices run clear.