

AUGUST 2018

NATURAL GAS MATTERS

A BETTER TOMORROW STARTS TODAY.

PIPELINE SECURITY – HOW CAN YOU HELP?



At Oklahoma Natural Gas, we work hard to ensure our customers stay safe and enjoy reliable service around the clock. Part of that means keeping our pipelines and facilities secure from outside harm. Did you know that you can play a part in that effort, too?



Since natural gas plays such an important role in our everyday lives, maintaining our system reliability is a high priority. Our customers can offer another layer of security by following the motto “If you see something, say something.”

If you ever observe something unusual or out of the ordinary near a pipeline facility, call our emergency line at 1-800-458-4251 to report the incident. If you feel there is an immediate threat or emergency, you should always call 911. Be sure to describe the location, when it occurred, what happened and how many people were involved, along with detailed descriptions of any people or vehicles.

Unusual activity near our pipeline facilities includes:

- People acting suspiciously or loitering.
- A strong odor coming from a building or vehicle.
- A suspicious or unmarked vehicle parked nearby.
- People recording or monitoring activities.
- People showing unusual interest.
- People taking photos or notes.

Thank you for helping to keep our pipeline system safe!

811 – THREE NUMBERS TO KEEP YOU SAFE



Picture this: You bought the tree, you got your shovel . . . time to start planting, right? Wrong! First, you have to call 811.

Calling 811 at least two full working days before the start of a digging project will ensure that all underground utility lines are marked – at no charge to you. This will prevent you from hitting a line while digging, which could cause inconvenient outages, costly fines or even injury or death.

It's easy, it's free, and it's the best way to stay safe while digging. So remember: For every digging project – no matter how small – be smart and make the 811 call!



TEMPERATURE ADJUSTMENT

Oklahoma weather can be unpredictable, but your natural gas bill doesn't have to be. That's why we created a billing mechanism that adjusts a portion of your bill to reflect normal weather conditions during the heating season (November through April) to help stabilize your bill from year to year.

In simple terms, your bill is adjusted down when the weather is colder than normal and up when the weather is warmer than normal. Because temperatures vary from month to month, the adjustment on your bill may be different each month. You'll automatically receive the temperature adjustment on November through April's monthly bills; however, if you would like to opt out of the temperature adjustment billing process, email us at customerhelp@oklahomanaturalgas.com or mail a written request to:

Temperature Adjustment Opt Out
Oklahoma Natural Gas Company
P.O. Box 401
Oklahoma City, OK 73101-0401

Be sure to include your Oklahoma Natural Gas account number, the name on the account, the service address and a daytime phone number. You may opt out at any time during the heating season. If you elect to opt out, you will be bound by that decision until the next heating season, at which time you may change your election.



GRAB AND GO EGG MUFFINS

Ingredients:

- 10 eggs
- 1/3 cup milk
- ½ teaspoon salt
- ¼ teaspoon black pepper
- ¾ cup shredded cheddar cheese
- 1 red bell pepper
- 3 scallions
- 1 tomato
- 1 cup spinach (about a handful)

Directions:

1. Preheat your natural gas oven to 375 degrees Fahrenheit.
2. Whisk eggs and milk together in a large bowl, add cheese, salt and pepper.
3. Chop red pepper, scallions, tomato and spinach and add to bowl. Mix well.
4. Grease a 12-cup muffin tin with cooking spray or oil. Divide the egg mixture evenly between the cups. If desired, top with additional cheese.
5. Bake for 20 minutes or until centers are set.

You can enjoy your muffins right away or store in the fridge for an easy breakfast throughout the week!