

OCTOBER 2018

NATURAL GAS MATTERS

A BETTER TOMORROW STARTS TODAY.

SAVING ENERGY SAVES MONEY – WINTER EFFICIENCY TIPS



Now is a perfect time to perform a few quick actions to help keep your home safe, warm and energy-efficient before the cold weather arrives. Check out these energy tips to prepare for winter:

STAY SAFE



Have a qualified contractor inspect your heating system to ensure your furnace is operating at peak efficiency and to fix any potential issues.



Daylight Saving Time ends at 2 a.m. on November 4, a good time to check or replace the batteries in your smoke and carbon monoxide detectors.



Clean or replace your air filters regularly to help the system run more efficiently and decrease the risk of carbon monoxide.

STAY WARM



Apply weather stripping and caulk to windows and doors to prevent cold air from entering and warm air from escaping your residence.



Always close your fireplace damper when not in use, and reduce the use of ventilation fans to prevent warm air from escaping the home.



Close curtains or shades at night to keep out the cold, but leave them open during sunny days to allow the sun to warm your home.

SAVE ENERGY



Seal and insulate ductwork to prevent air from escaping. Apply foil tape to seal leaks, and insulate exposed ductwork in unheated areas of the home.



Adjust your home's humidity setting, if applicable. At 68 degrees Fahrenheit, a humidified home can feel as comfortable as a dry home at 72 degrees.



Use a programmable thermostat or turn down the temperature when you are away from home to reduce energy consumption.

YOUR RIGHTS AS AN OKLAHOMA NATURAL GAS CUSTOMER

Oklahoma Natural Gas conducts business under rules established by the Oklahoma Corporation Commission. Under those rules, if you have been notified that your service will be discontinued for nonpayment, you have specific rights. They include:

- **DEFERRED PAYMENT AGREEMENT** – If you can't pay your bill in full, a Deferred Payment Agreement allows you to pay over an extended period, if the payments are made as agreed.
- **FINANCIAL AID ASSISTANCE DELAY** – If you notify us that you have applied for and are awaiting financial assistance from a federal, state or local social service agency, you may qualify for a 20-day delay before service is disconnected. Verification from the involved agency is required.
- **FINANCIAL ASSISTANCE AGENCIES** – Upon request, we will provide a list of government or social service agencies that may be able to assist eligible customers with paying utility bills.
- **LIFE-THREATENING SITUATION** – If you or another permanent member of your household is dependent upon natural gas-operated equipment that is prescribed by a physician and needed to sustain life, you may request a 30-day medical certificate. This certificate must be issued by a licensed medical or osteopathic doctor. This is intended to provide additional time to pay the bill, enter into a deferred payment agreement or make other arrangements for the person named in the certificate.
- **SENIOR CITIZENS AND CONSUMERS WITH DISABILITIES** – Senior citizens and consumers with disabilities who have notified Oklahoma Natural Gas and completed and returned an authorization form will be eligible for the Commission Notification Procedure before their service may be disconnected.
- **LIMITATIONS** – Oklahoma Natural Gas may not disconnect service if the high temperature is actually or predicted to be 32 degrees Fahrenheit or below on the day of disconnection or the nighttime low is predicted to be 20 degrees Fahrenheit or below. Service may not be disconnected within the last two hours of the business day, after noon on Fridays or on weekends or holidays.
- **PAYMENT LOCATIONS** – We can provide a list of locations in your area where you may pay your bill. You may also access the list at www.oklahomanaturalgas.com using the location finder at the bottom of the page.
- **AVERAGE PAYMENT PLAN** – Make budgeting for your energy bills easy with our Average Payment Plan. This plan is based on a 12-month rolling average of your bills, which makes the amount you pay more predictable.

If you have questions or concerns, contact Oklahoma Natural Gas first. If you are not satisfied, you may then contact the Consumer Services Division, Oklahoma Corporation Commission, 2101 N. Lincoln Blvd., Ste. 580-W, Oklahoma City, OK 73105, or call 405-521-2331 or 1-800-522-8154 for final determination.

EASY ROASTED ROOT VEGGIES

INGREDIENTS:

- 2 medium sweet potatoes, chopped
- 1 pound carrots or parsnips (or both)
- 1 medium red onion, peeled and cut into wedges
- 2 tablespoons olive oil
- 1 teaspoon salt
- ½ teaspoon black pepper
- 2 tablespoons fresh rosemary, chopped
- 4 cloves garlic, chopped

DIRECTIONS:

1. Preheat your natural gas oven to 425 degrees Fahrenheit.
2. Toss the vegetables with oil, salt and pepper and spread in a single layer on a large baking sheet.
3. Roast in oven for 25 minutes, then add garlic and rosemary and toss with vegetables.
4. Roast for another 25 minutes or until vegetables are tender. Serve warm.

