

AUGUST 2019

NATURAL GAS MATTERS

A BETTER TOMORROW STARTS TODAY.

KEEPING OUR PIPELINES SAFE AND SECURE



At Oklahoma Natural Gas, we work hard to provide our customers with reliable service around the clock. Part of that means keeping our pipelines and facilities secure. Did you know that you can play a part in keeping us all safe, too?

Since natural gas plays such an important role in our everyday lives, maintaining our system reliability is a high priority. Our customers can offer another layer of security by following the motto "If you see something, say something."

If you ever observe something unusual or out of the ordinary near one of our facilities, call our emergency line at 800-458-4251 to report the incident. If you feel there is an immediate threat or emergency, you should always call 911. Be sure to describe the location, when it occurred, what happened and how many people were involved, along with detailed descriptions of any people or vehicles.

**IF YOU SEE
SOMETHING
SAY
SOMETHING**

Unusual activity near our pipeline facilities includes:

- People acting suspiciously or loitering;
- A suspicious or unmarked vehicle parked nearby;
- People recording or monitoring activities;
- People showing unusual interest; and
- People taking photos or notes.

Thank you for helping keep our pipeline system safe!



@OklahomaNatural



Oklahoma Natural Gas

ONE CALL CAN KEEP YOU SAFE

Do you have a few outdoor projects to finish up before summer ends? Remember to always call 811 at least 48 hours before starting any digging project. From building a deck to planting a tree, every digging and excavation project requires a call to 811 – a free and easy service that keeps you and your neighbors safe.

One phone call to 811 from wherever you are will route you to Okie 811, which will alert owners of underground pipelines, telecommunication cables and power lines to mark their buried assets within two business days of the request. The lines will be marked with flags or non-permanent spray paint that let you know to stay clear of that area when digging. It's important to keep these markers in place until all digging has been completed.

So, don't forget: Know what's below – call 811 before you dig!



TEMPERATURE ADJUSTMENT HELPS STABILIZE BILLS

Oklahoma weather can be unpredictable, but your natural gas bill doesn't have to be. Our temperature adjustment clause modifies a portion of your bill to reflect normal weather conditions during the heating season (November through April) to help stabilize your bill from year to year.

In simple terms, your bill is adjusted down when the weather is colder than normal and up when the weather is warmer than normal. Because temperatures vary from month to month, the adjustment on your bill may be different each month. You'll automatically receive the temperature adjustment on November through April's monthly bills; however, if you would like to opt out of the temperature adjustment billing process, email us at customerhelp@oklahomanaturalgas.com or mail a written request to:

**Temperature Adjustment Opt Out
Oklahoma Natural Gas Company
P.O. Box 401
Oklahoma City, OK 73101-0401**

Be sure to include your Oklahoma Natural Gas account number, the name on the account, the service address and a daytime phone number. You may opt out at any time during the heating season. If you elect to opt out, you will be bound by that decision until the next heating season, at which time you may change your election.



Cooking with Natural Gas Recipe of the Month

BACK TO SCHOOL BREAKFAST BISCUITS

Ingredients:

- 1 (10 ounce) can refrigerated buttermilk biscuit dough
- 1 pound bacon
- 5 eggs
- 1/4 cup milk
- 3 tablespoons butter, softened
- 10 slices Cheddar cheese

Instructions

1. Preheat your natural gas oven to 400 degrees F.
2. Place biscuits 2 inches apart on an ungreased cookie sheet. Bake for 8 to 11 minutes or until golden brown.
3. Place bacon in a large, deep skillet. Cook over medium-high flame until evenly brown. Drain and set aside.
4. In a large bowl, beat together eggs and milk. Heat a lightly oiled skillet over a medium flame. Scramble eggs to your liking.
5. Cut open biscuits, lightly butter, layer with eggs, bacon and cheese.

Makes 10 servings