



Make Life Easier with Electronic Billing and Auto Pay

Shorten your to-do list by signing up for **Electronic Statements!**



As postage prices continue to increase and delivery time for mail slows, Oklahoma Natural Gas is dedicated to offering our customers the most efficient, secure and cost-effective options for receiving and paying your monthly bill.

Auto-Pay is a **free, reliable** and **convenient** way to pay for your monthly bill without having to worry about the increase in postage price or delay of your payment being delivered by the due date. Simply sign up and we will notify you two weeks before we draft your account each month.

By signing up for our convenient electronic statements, customers will receive reliable monthly reminders sent directly to their email inbox without delay, which also saves you money by reducing postage and paper use.

With electronic statements and auto-pay, customers can spend less time worrying about their natural gas bill and more time on the lives around them.

Visit OklahomaNaturalGas.com/GoPaperless to sign up today!



Be Energy Wise and Plan Ahead for Winter

Colder temperatures are just around the corner, and now is the perfect time to make sure your home is prepared before the chill sets in.

Safety First

By making sure your heating system is operating properly, you can help decrease the risk of carbon monoxide poisoning.

- » Make sure nothing is obstructing your heater's air intake.
- » Check that your vents and flues are intact and clear of any blockages.
- » Have a qualified contractor inspect your heating and cooling equipment annually.
- » Check or install a carbon monoxide detector according to the manufacturer's instructions.

Save Energy, Save Money

In spite of the cold, you can help reduce the impact of the weather on your utility bills.

- » Replace or clean heater's air filters.
- » Seal off unused rooms to prevent unnecessary heating.
- » Add weather-stripping to seal any drafty doors or windows.

If you're looking for an additional way to avoid seasonal fluctuations in your bill, consider enrolling in our Average Payment Plan, which spreads your natural gas expenses throughout the year. Log in to your account to sign up online or call us 800-664-5463 to talk to one of our customer service representatives.



Download the App

Did you know we have an app? You can pay bills, view your payment history and more from the convenience of your smartphone with the Oklahoma Natural Gas mobile app. The app is available in both Apple® and Android® app stores by searching for “Oklahoma Natural Gas.” Make sure you’re using the newest version of the app by checking for updates in the app store. You must have an Oklahoma Natural Gas online account to gain account access using the mobile app. Register through the app or [online](#).



R-E-B-A-T-E: Get Paid to Save Energy!

Did you know you could get up to \$2,500 back? Oklahoma Natural Gas offers rebates on the purchase of natural gas appliances including ranges and ovens, clothes dryers, water heaters and heating systems. [Click here](#) to learn more. And watch for our fun cast of characters – the Rebate Remix crew – who will share their best rebate and efficiency tips!



Recipe of the Month

One-Pot Vegetarian Lentil & Sweet Potato Stew

Recipe courtesy of Jar of Lemons

Ingredients

- 1 tbsp coconut oil
- 1/2 yellow onion, diced
- 1 tsp minced garlic
- 3 medium sweet potatoes, peeled and cubed
- 1 cup brown lentils
- 1 1/2 tbsp yellow curry powder
- 1/2 tsp ginger
- Salt/pepper (to taste)
- 5 cups vegetable stock
- 1 cup coconut milk
- 1 tsp crushed red pepper (optional)
- 2 cups chopped kale



Instructions

1. Cook the onion and garlic in the coconut oil on your natural gas range over medium heat.
2. Add in the sweet potatoes and lentils, mix.
3. Add the yellow curry powder and ginger.
4. Mix, coating the sweet potatoes and lentils in the seasoning.
5. Pour the stock over everything and bring to a boil.
6. Lower to a simmer and cover for about 30 minutes, or until everything is soft.
7. Add the coconut milk.
8. Turn off the heat and add in the crushed red pepper and kale.
9. Serve and enjoy!

#CookingWithGas



6 Tips to Avoid Scams

As the [Federal Trade Commission](#) notes, scammers like to pose as utility workers to gain your confidence by claiming to be from your gas, water or electric company. They say your service will be cut off if you don't pay them immediately. This is a scam. Actual utility companies don't do this. But these scammers want to scare you into paying before you have time to confirm what they're telling you.

6 Easy Ways to Protect Yourself from Scammers*

1. Be extra careful if giving personal information over the phone

Never provide your Social Security Number, credit card number or banking information to anyone requesting it over the phone or at your home unless you initiated the contact and feel confident with whom you are speaking.

2. Pay your bills with your personal information

Never pay your bills with information that is not your own.

3. Do your research on the person calling you

If you receive a call claiming to be your utility company and feel pressured for immediate payment or personal information, hang up the phone and call the customer service number on your utility bill.

It is important to always remember:

- » We don't collect payments in person.
- » Our employees carry a company ID and typically wear a logoed uniform.
- » Make sure to dispose of your bills properly by shredding or destroying them so your personal information cannot be obtained. (This is another good reason to [sign up for our paperless billing.](#))

4. Beware of the door-to-door sales approach

Always ask utility employees for proper identification. Note: Oklahoma Natural Gas employees and contractors all carry company IDs.

5. Be proactive

If you already have provided information to someone claiming to offer this service, contact your bank immediately. Also, contact the three national credit bureaus - Equifax, Experian, and TransUnion - and request a notation made on your account so that it doesn't impact your credit rating.

6. Inform others

Share this information with friends and family so they do not become victims. The elderly are common victims of this type of scam, but anyone who pays a utility bill is a potential victim.

**Source: Better Business Bureau*

