

RATE SCHEDULE 1041
MISCELLANEOUS SPECIAL CHARGES

1. Upon request of any Customer, Company will initiate gas service at any service location within a reasonable period of time, during normal business hours. The Company is not obligated to provide gas service initiation on holidays or during any other times outside of business hours.

Fee: \$35

2. When a meter is disconnected or turned off at the direction of the Customer, and the Customer for whom it was disconnected or turned off has it reconnected or turned back on at the same location within twelve (12) billing periods of the time service was interrupted, such interruption shall be termed a "temporary disconnect" and a service charge as follows shall be paid at the time the Customer requests the meter to be reconnected or service is turned back on: "An amount equal to the total minimum monthly billings from the date of interruption to the date of reinstatement, or the applicable reconnect charge, whichever is greater." The Company shall verbally notify the Customer, at the time service is requested to be interrupted, of the applicability of the temporary disconnect charge.
3. When gas service to any Customer is discontinued for the violation of rules or regulations, fraudulent use of gas or tampering with, damaging, or bypassing the Company's regulating and measuring equipment, the Company will make a charge as follows:

- a. Equipment tampering associated with unauthorized use or theft of gas* \$100
- b. Equipment damage not resulting in gas usage* \$50

*Items (a) and (b) above are mutually exclusive. The Company may impose either charge if applicable. However, in no event shall the Company impose both charges (a) and (b) in the same incident. In addition to these charges, the Company will charge the Customer for gas usage if applicable, as well as the costs incurred to repair damage to service caused by Customer or the cost incurred to relocate the service to prevent the theft of gas.

<u>Rates Authorized By The Oklahoma Corporation Commission</u>		
Effective	Order No.	Cause/Docket No.
July 8, 2020	712938	PUD 202000022
August 9, 2017	666781	PUD 201700079
September 22, 2010	578795	PUD 201000048
December 18, 2009	572180	PUD 200900110

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DIRECTOR
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4. When gas service to any Customer is discontinued for nonpayment of gas bills, the Company will require payment before restoring service and will charge a service fee when service is restored as follows:
 - a. To restore service during normal working hours
(8:00 a.m. to 5:00 p.m., Monday through Friday) \$50
 - b. If the customer requests a timeframe that is unavailable and/or other than normal working hours, at its discretion, the Company may restore service after hours, weekends, and holidays according to the following fees:

5:00 p.m. to 8:00 a.m.	\$50
Saturday, Sunday, and holidays	\$50
5. Whenever the Company dispatches a technician to the Customer’s facilities to notify the Customer of non-payment but does not turn service off for non-payment the Company will charge \$25.
6. Upon the request of residential Customers, the Company will provide a service technician to light gas appliances for a charge of \$35. Such service on requested appliance(s) shall also include notification to the Customer of any applicable safety codes that the gas appliance(s) for which service was requested may be in conflict. The Company will light gas appliances during normal business hours, 8 a.m. to 5 p.m., Monday through Friday, with the exception of holidays. The Company shall not be required to light gas appliances during any other times. This charge will not apply to accounts that meet elderly or handicapped requirements. The Company reserves the right to waive the fee for residential customer light up service scheduled during the month of September of each year.
7. When the Customer requests service for any reason and the Customer misses the agreed upon time window, the Customer may be billed a trip charge of \$25.
8. When the Company is not provided with access to the Company’s facilities and equipment the Customer may be billed an inaccessible equipment charge of \$100. If a Customer continues to

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purposely refuse the Company access to the Company’s facilities and equipment, the Company may charge the Customer the cost associated with making equipment and facilities accessible. In the event that the Company’s equipment is made inaccessible, the Company reserves the right to install remote meter reading and bill the Customer \$100 for such installation.

9. Pursuant to federal regulations, at the request of Customer, the Company will install an excess flow valve (“EFV”) on the customer’s service line for a one-time installation cost of \$400. The EFV will be installed at a date mutually agreeable to both Company and Customer, but after January 1, 2018. The Company reserves the sole right to conduct any required maintenance that may result from the installation.
10. Upon the request of wholesale or other Customers who are operating extensive gas piping systems, the Company may provide utility operations and administrative services pursuant to the terms of a special contract entered into by Customer and Company. The Company will provide these services at its sole discretion.
11. No deposit or payment will be required from the Customer for a meter test, except that the Company will charge \$70 if the meter is found to be within the prescribed limits as to accuracy.
12. The Company will charge or add to the account and collect the fee to recover costs for reprocessing any check that has been returned to the Company by a bank for any reason other than bank error. The returned check fee shall be \$10. This fee shall also apply to returned credit card payments or any other type of electronic payment.
13. When Company renders temporary service to a consumer, the Company will require that the consumer pay all of the cost of installing and removing the service in excess of any salvage realized, and may require a deposit of such cost in advance.
14. A late payment fee equal to one and one-half percent (1.5%) of the total amount due on each monthly bill will be added if the bill is not paid on or before the due date. The due date shall be stated on the face of the bill and shall not be earlier than ten (10) days after the bill is mailed (including electronic mail) except that for residential Customers it shall not be earlier than twenty (20) days after the bill is mailed (including electronic mail)

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15. Customers who act as landlords and who have an annual leave on for landlord contract with the Company and who are requesting a name change which does not require service to be discontinued, shall be charged a fee of \$10 per name change request.
16. The Company may contract or make other arrangements with businesses to provide various payment options to Customers for paying their bill for gas service. These alternative payment options may be performed electronically, telephonically, and/or in person and may include payment by automatic bank draft, credit card, check and cash. However, the collecting company may charge an additional fee to the Customer for the use of such alternative payment options, which may vary depending upon the option selected. The fee may be higher if payment is made by credit card and a minimum transaction fee may apply.
17. When a Customer, or a third Party with confirmation of the Customer’s consent, requests the Company to research and provide information on the Customer’s account for the Customer’s convenience, the Company may charge the following, when applicable:
 - a. Duplicate Bill \$5 (per bill)
 - b. Customer Account History \$10 (per request)
 - c. Requiring Account Information Research \$35 (per request)
18. When a Customer requests the Company to summarize the payment activity of multiple accounts on one bill the Company may charge the following when applicable:
 - a. Summary Billing \$30 (per month)
 - b. Summary Billing Set-up Charge \$25
 - c. Summary Billing Discontinuance – Customer Requested \$25
19. The Company will charge the applicable service initiation and service restoration charges as set forth above per unit in the case of multi-unit facilities.
20. Whenever a Customer requests the Company to read his service meter at any time other than the regular reading dates, or for any reason other than as outlined in OAC 165:45-5-14, Rules and Regulations of the Commission, Company shall render the service as requested and charge the Customer \$50.

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