



Oklahoma
Natural Gas.
A Division of ONE Gas

the pipeline

April 2025



Unleash Your Inner Dig Hero This Safe Digging Month!

April is Safe Digging Month, so it's time to celebrate our Safe Digging Heroes! These heroes represent our customers and partners who contact 811 before they start any digging projects, no matter how big or small. It's not only safe; it's the law.

Join our Safe Digging Heroes and be entered to win a free tree from the Arbor Day Foundation by taking the Safe Digging Pledge at beadigherooklahoma.com



Scan to Take
the Pledge!



Pipeline Purpose and Reliability: How You Receive Safe, Dependable Energy

Natural gas pipelines provide a safe way to move natural gas from one location to another. In the United States, a vast network of underground pipelines delivers the many benefits of natural gas to millions of consumers nationwide. Natural gas is a valuable resource for our country's energy demands. Oklahoma Natural Gas is the largest natural gas distribution utility in Oklahoma, serving more than 924,000 customers in over 390 communities across the state.

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Contact 811 Before You Dig

With the warmer weather, you might be eager to get outside and start some outdoor projects like planting a tree or tilling soil for a new garden. Before you pick up that shovel, there's an important step you need to take to be a true Dig Hero: **contact 811 or visit OKIE811.org**.

All underground facilities must be marked before any digging project begins. This helps reduce the risk of damage, service outages and even potential injuries.

One call to 811 will alert owners of registered pipelines, telecommunication cables, underground power lines and other utilities to mark their buried facilities. **There's no charge to you for this service.**

Always remember to **contact 811** at least 48 hours, excluding the date of notification, weekends and holidays, before you plan to dig to allow utility lines to be marked. It's that easy to become a Safe Digging Hero!

For more information, visit oklahomanaturalgas.com/digsafe.



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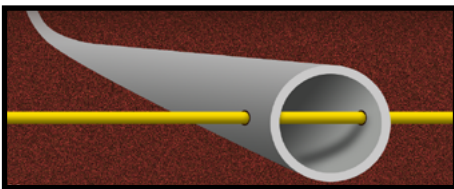
Sewer Backup? Check for Cross Bores First!




A cross bore occurs when a utility line, such as a pipeline, is unintentionally drilled into or through another utility company's line. For example, if a natural gas pipeline was installed through a sewer line, this can create sewer backup in the home. If you have a sewer line clog, it's important to check for a cross bore before you try to clear it!

Tools used to clear clogged sewer lines could damage the natural gas pipeline, allowing natural gas to escape, which can migrate into your home or surrounding buildings and homes. Under certain circumstances, the natural gas could ignite, which is not safe for you and your family.

Before anyone uses a tool to clear the clogged sewer line, use a camera to check for a cross bore. If you discover a cross bore or do not have a camera, call Oklahoma Natural Gas at **800-458-4251**.



Example of a Cross-bore 

» Learn more at
oklahomanaturalgas.com/crossbore



Have You Seen Us in Your Yard?

Recently, we've seen a rise in threats to our service technicians, jeopardizing their safety and our ability to serve our customers effectively. These co-workers prioritize safety for not just themselves but the communities we serve. They work tirelessly to provide reliable natural gas, keeping homes warm and businesses operational.

Our utility workers may need to access your property for routine maintenance, emergency repairs, or safety inspections. These tasks are essential for the safe and efficient delivery of natural gas to your home or business. By allowing them to work without interference, you help maintain the integrity of the gas system and prevent potential hazards.

» Learn more at
oneg.as/ong-yard



oklahomanaturalgas.com