



**Oklahoma  
Natural Gas.**  
A Division of ONE Gas

# the pipeline

April 2026



## Contact 811 Before You Dig

With the warmer weather, you might be eager to get outside and start some outdoor projects like planting a tree or tilling soil for a new garden. Before you pick up that shovel, you must take one important step to become a true Dig Hero: **Contact 811 or visit [OKIE811.org](http://OKIE811.org).**

All underground facilities must be marked before any digging project begins. This helps reduce the risk of damage, service outages and even potential injuries.

Contacting 811 will alert owners of registered pipelines, telecommunication cables and underground power lines to mark their buried facilities. **There's no charge to you for this service.**

Always remember to **contact 811** at least 48 hours in advance, excluding weekends and holidays, before you plan to dig to allow utility lines to be marked. It's that easy to become a Safe Digging Hero!

For more information, visit [oklahomanaturalgas.com/digsafe](http://oklahomanaturalgas.com/digsafe)

## Unleash Your Inner Dig Hero This Safe Digging Month!

April is Safe Digging Month, so it's time to celebrate our Safe Digging Heroes! These heroes represent our customers and partners who make sure to contact 811 before they start any digging projects, no matter how big or small. It's not only safe; it's the law.

Join our Safe Digging Heroes: [beadigherooklahoma.com](http://beadigherooklahoma.com)



Scan to Take  
the Pledge!



## Pipeline Purpose and Reliability: How You Receive Safe, Dependable Energy

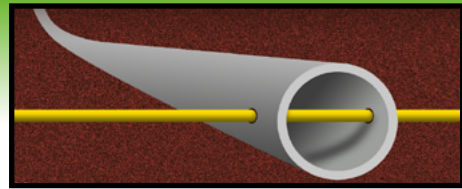


Natural gas pipelines provide a safe way to move natural gas from one location to another. In the United States, a vast network of underground pipelines delivers the many benefits of natural gas to millions of consumers nationwide. Natural gas is a valuable resource for our country's energy demands. Oklahoma Natural Gas is the largest natural gas distribution utility in Oklahoma, serving more than 924,000 customers in over 390 communities across the state.



[oklahomanaturalgas.com](http://oklahomanaturalgas.com)

# Sewer Backup? Check for Cross Bores First!



Example of a Cross Bore

A cross bore occurs when a utility line, such as a pipeline, is unintentionally drilled into or through another utility company's line. For example, if a natural gas pipeline was installed through a sewer line, this can create sewer backup in the home. If you have a sewer line clog, it's important to check for a cross bore before attempting to clear it!

Tools used to clear clogged sewer lines could damage the natural gas pipeline, allowing natural gas to escape, which can migrate into your home or surrounding buildings.

Under certain circumstances, natural gas could ignite, which can be dangerous for you and your family.

Before using any tool to clear the clogged sewer line, use a camera to check for a cross bore. If you discover a cross bore or do not have a camera, call Oklahoma Natural Gas at **800-458-4251**.

» Learn more at  
[oklahomanaturalgas.com/crossbore](http://oklahomanaturalgas.com/crossbore)



**Remember,  
contact 811  
before digging.  
Save the day,  
dig safe!**



## 2026 Security Deposit Interest

The interest rate on security deposits decreased from 4.19% to 3.65% for 2026. To obtain a copy of Oklahoma Natural Gas terms and conditions regarding the use, retention and return of security deposits, visit [oklahomanaturalgas.com/tariffs](http://oklahomanaturalgas.com/tariffs) or call **800-664-5463**.

